

### **What will the panel do?**

- Give an independent view of the processes and performance of Acis
- Develop effective links with the Board and the Executive Leadership Team
- Highlight what is good about the organisation and what needs to change
- Make evidence based recommendations to the Board

### **What would be expected of the individuals on the panel?**

- Reading through paperwork
- Taking an objective view on the quality of services provided by Acis
- Comparing Acis services with information from other housing organisations
- Talking to Acis staff and tenant and resident groups
- Work co-operatively with other Scrutiny Panel members, Acis staff and tenants and residents
- Assist in writing reports
- Attending meetings with other panel members and with officers of Acis

### **What are the key attributes that you would need to be an effective panel member?**

- Can commit the time needed to make the panel a success
- Enthusiastic about making a difference
- Able to leave personal issues behind and be as objective as possible
- Be objective and aware of own preconceptions
- Appreciate and uphold confidentiality at all times
- Committed to promoting and upholding the principles of equal opportunities and diversity
- Be prepared to take part in training sessions

### **What training and support will be provided?**

- TPAS will provide support to the panel in its first six months and Acis tenant involvement staff will provide ongoing support
- A training and induction plan will be agreed to meet the needs of the new panel members

### **What are the benefits of becoming a member of this panel?**

- Increased skills and confidence
- Opportunity to really make a difference to the services that tenants receive from Acis

Individuals applying to sit on the panel will be asked to self-assess against the above skills with those who feel that they meet the criteria being invited to take part in an informal discussion about the role. Those with the best match will be invited to join the panel. Others who may not be successful will be offered other involvement roles and given the opportunity to gain more skills for potential future membership of the panel.

This is a voluntary opportunity, however expenses will be remunerated.

If you are interested in this opportunity then please contact our Resident Involvement Officer, Lucy Picksley, on 01427 675806 or email [lucy.picksley@acisgroup.co.uk](mailto:lucy.picksley@acisgroup.co.uk)