

PRESS RELEASE

Acis gets an 'A'

Lincolnshire based housing association Acis Group has been awarded an 'excellent' rating for its sheltered housing service.

Acis, who own and manage over 5,000 homes across Lincolnshire, Nottinghamshire and South Yorkshire, operate nine sheltered housing schemes across West Lindsey. To ensure that they continue to receive funding from the Government to finance support staff in their sheltered housing schemes, the Acis Supported Housing team have to be working at a certain level in accordance with Supporting People, the working partnership of local government, service users and support agencies.

Following a detailed review by Lincolnshire County Council Supporting People, Acis is pleased to announce that their Supported Housing team has been judged as providing an 'A' rated service, having scored a grade 'A' in all five areas of the Quality Assessment Framework. The Supporting People Manager visited the Acis House offices, as well as making inspections at three of their sheltered schemes.

Russell Ward, Supported Housing Manager for Acis, said:

“Our Supported Housing team are committed to the continuous improvement and development of our services, which are not only customer focused but meet with approval of our funders. To receive an 'A' grade rating is a terrific achievement and testament to all the hard work put in by those involved. This is also an improvement on our 'B' rating last year and shows that we really are continually improving our service.”