



## **PRESS RELEASE**

### **New kitchen for Mother's Day**

Lincolnshire based housing association Acis Group gave one of their tenants the perfect Mother's Day present this year.

Acis, who own and manage over 5,000 homes across Lincolnshire, Nottinghamshire and South Yorkshire, together with contract partner Frank Haslam Milan (FHM) presented Gainsborough tenant Lyn Smith with a bouquet of flowers for Mother's Day and to commemorate the completion of her new kitchen.

Lyn of Victoria Close is a professional chef and specialises in baking cakes. Her stainless steel range cooker is vital to her profession, so it was essential that this was incorporated into the new kitchen being fitted by her landlord.

Acis worked closely with FHM to ensure that Lyn's needs were met. An initial consultation took place with designers from Acis and Lyn before the order was put in to FHM.

The team at FHM then kept in regular contact with Lyn throughout the work to her kitchen, keeping her informed every step of the way.

Lyn was delighted with her new kitchen and said:

"They worked really hard and had the utmost respect for us and my home throughout. They kept me informed of what was being done and in what order. They have been friendly and efficient. I can't praise them enough. My kitchen is fabulous, it looks fantastic!"

Nick Thacker, Asset Manager for Acis, said:

"We are delighted to have been able to meet the specialist requirements that Lyn had for her kitchen. We normally work with a standard opening for a cooker in a new kitchen and so this was a different challenge that we were

happy to accept. Our close partnership working with FHM during the project was fundamental to its success and the finished product is testament to this.”

FHM Projects Manager Andy McNaught commented:

“Meeting the needs of the customer is what we continually strive for at FHM. Lyn’s kitchen is a great example of going the extra mile to deliver what the customer requires.”

Mrs Smith added:

“It’s the best Mother’s Day present I could’ve had.”