



Get on board, says housing association

People living in Lincolnshire homes managed by Acis are being invited to get on board and have a say on what happens in their neighbourhood.

Tenants are being asked by the housing association to join their Local Management Board and get involved in the decisions surrounding their local area.

Each board meets no more than once a month to discuss the local issues that matter most to them. These include estate services, local housing policies, improvement programmes and the monitoring of housing management and repair services. There may occasionally be one off special meetings.

"While relevant skills and experience is preferred, it's not essential," said Clare Jackson, Resident Involvement Advisor at Acis. "Training will be arranged to support members. What is important is the enthusiasm to be involved so that we can make a difference."

Acis - which provides quality rented homes across Lincolnshire, Nottinghamshire and South Yorkshire - works closely with groups within the community to help improve neighbourhoods. It is committed to encouraging its customers to get involved in shaping their neighbourhood.

Acis recently received the acclaimed Tenants Participatory Association Service (TPAS) accreditation for its commitment to involving its customers. It has a number of measures in place to involve its customers in the decisions that affect their homes and neighbourhoods. These include residents panels, communications groups and focus groups.