

Acis Group

Accessibility Audit may 2024

Accessibility Audit Overview..

		Score:
Graphics / Visuals elements		83.3%
Clickables		66.7%
Page Structure		50.0%
Menus / Navigation		100.0%
Forms		90.0%
Readability		100.0%
General		88.9%
Compliance Percentage -		82.7% -
Major issues	6	
Moderate issues	4	
Low issues	4	
Recommendations	<p>Despite the high average, your audit revealed several critical Level A or AA failures, including:</p> <ul style="list-style-type: none">1.1.1 – Missing image alt text (Level A)2.4.4 / 2.5.3 / 4.1.2 – 606 empty links (Level A/AA)1.3.1 / 2.4.2 – Missing H1 and page titles (Level A)Form label omissions (1.3.1 – Level A)ARIA misuse affecting screen reader behavior (4.1.2 – Level A)Third-party plugins lacking visible focus (2.4.7 – Level A) <p>Each of these prevents full WCAG 2.1 AA conformance until resolved.</p>	

Visuals	Findings	Recommendations	WCAG 2.1 AA	Score
Text in images	6 images found with text in the image. Alt text describes the text and the news article headline outlines the text in the image as well.	(would be better not to use text in images, however all content in image is accessible in multiple places)	Pass - 1.4.5: Images of Text	100%
Image Alt tags	28 images with missing alt text	Add in the alt text in the images	Fail -1.1.1: Non-text Content	0%
Colour contrast ration	Pass: Current 9.77:1 orange / black Current ratio: 21:1 white / black Current ratio: 18.99:1 light grey / black		Pass -1.4.3: Contrast (Minimum)	100%
Content with flashing, blinking, flickering	Pass - none found		Pass - 2.3.1: Three Flashes or Below Threshold	100%
Focus Indicator: Provide a clear visual indication of the currently focused element	Pass - 1.5px blue line with 5px border in place.	* refer to the third party plugin - Website meets requirements -	Pass -2.4.7: Focus Visible	100%
Multiple ways to find content	Pass - main navigation, site wide search, sitemap listing all pages, new - news related search only.	None	Pass -2.4.5: Multiple Ways	100%
Total section score:				83.3%

Clickables	Findings	Recommendations		Score
Elements as button should be tagged for assistive technology	Pass -		Pass-4.1.2	100%
Buttons cannot be empty	Pass -		Pass-4.1.2	100%
Links cannot be empty Checked 2.4.4 / 4.1.2 / 2.5.3	606 - Empty links Serach facility - Label in Name (2.5.3)	Fix site wide link on search - will correct this issue. - Add voiceover testing and review DOM structure for mismatches after issue is resolved.	Fail -(2.5.3)	0%
Button / links should not have duplicate	Pass -		Pass-2.4.4	100%
Non functional icons	Pass -		Pass-4.1.2	100%
External links should be labelled explaining external content.	External link in Navigation has My Acis - goes to external source	Add in a labelled informing moving away from current site to a sub domain.	Fail - 3.2.4	0%
Total section score:				66.7%

Page Structure	Findings	Recommendations		Score
H1 tags on every page	6 missing H1 tags on website	Add these in to specific pages (find a home and student sections)	Pass-1.3.1	100%
H2 Tags used on every page			Pass-1.3.1	100%
H3/ H4 tags used in hierarchy sequence order after h1 and h2			Pass-1.3.1	100%
Empty tags				100%
Nav / Main / Footer /	In use		(not scored)	
Search fields to have a role, Aria label and a button	In use on main navigation and in the training section of the website		Pass-4.1.2	50%
Use of all available HTML Tags for all elements rather than using <Div tag> eg <button></button>	Pass - None			
Meta data -	4 x pages missing meta description		N/A (best practice not scored)	0%
Title tag of the HEAD	5 x page missing Head tag information		fail -2.4.2	0%
Language of Parts (3.1.2)	Set to Eng-Language	None	Pass- 3.1.2	
Use of Landmarks	Skip link (requires a landmark)	Recommedned to add a landmark	Pass - 2.4.1	80%
Use of Roles tags and Aria labels	Aria hiden labels must not contain or be focasable	Links in footer are hidden in mobile but show in desktop - this element is listed as (Aria hidden=True) but these are clickable and show in tab, desik top vesrion needs amended to not be hidden Aria role.	Fail - 4.1.2	0%
Total section score:				50%

Menus / Navigation	Findings	Recommendations		Score
No use of directional elements defined by colour alone	None - Pass		Pass -1.4.1	100%
Menu should be tagged for assistive technology	Role and tags in place as Nav - all fine		Pass -4.1.2	100%
Tap button touch sizes - mobile	Pass - buttons and tap touch sizes above 44px		Pass -2.5.5 (AAA)	100%
Drop down menus need to be tagged for assistive technology	Pass - Tagged with Aria labels and with 2 states - true or false.		Pass -1.3.1 / 4.1.2	100%
Keyboard focus to have outline	Pass -		Pass -2.4.7	100%
Interactive elements should be navigatable by keyboard	Pass -		Pass -2.1.1	100%
Every page to include hidden skip links	Pass -	(requires a Role added)	Pass -2.4.1	100%
popups to be tagged for assistive technology	N/A - Pass		Pass -4.1.2	100%
Pointer Gestures (2.5.1)	Pass - Manually checked on iphone 15 -		Pass - 2.5.1	100%
Total section score:				100%

Forms	Findings	Recommendations		Score
Forms should be <form tag > not DIV	None all using correct format	None	Pass- 1.3.1	100%
				100%
Title & Description	All in place	None	Pass-3.3.2	100%
Place hold text (not used for main title)	None		Pass-3.3.2	100%
Error message to highlight which section need looked at	All working on the 7 pages checked.		Pass-3.3.2	100%
Submit button to have labels, role and aria label.	Pass	None all working fine and correct	Pass-4.1.2	100%
Forms to be made simple and clear	Pass	None	Pass- 3.3.2	100%
Stepped process forms to have clear directions	N/A		Pass -3.3.2 / 2.4.1	100%
Form Labels	<ul style="list-style-type: none">• /find-a-home/homes-to-buy/accessiblehomeslouth/2• /find-a-home/homes-to-buy/shared-ownership/ 2• /find-a-home/homes-to-buy/re-sale-register-your-interest/2• /find-a-home/homes-to-buy/sale-register-your-interest/2• /find-a-home/homes-to-buy/shared-ownership/sharedown-ershiprepairs/ 2• /your-home/your-voice/1• /find-a-home/homes-to-buy/greywoodwayopenhouse/	<p>Missing form label on the title (mr/ mrs) accross 7 pages - ..</p> <p>Requires label to be added to these fields...</p>	Fail-1.3.1	0%
No duplicate ID in form fields	Pass - None in place on the 7 forms checked.		Pass-4.1.1	100%
Error Prevention (3.3.4 - Legal, Financial, Data Submission)	Pass - No payment in use	None	Pass-3.3.4	100%
Total section Score:				90%

Readability	Findings	Recommendations		Score
Content needs to be scale 200%	Pass in place	None	Pass-1.4.4	100%
Font sizes Min 16pt bold	Pass in place	None	Pass-1.4.4	100%
Font sizes using REM	Pass EM used -still meets recommended standards	None	Pass-1.4.4	100%
Fonts legibility around (li Ll)	Pass in place	None	Pass- Best Practice	100%
Spacing between lettering not less than -1 REM	Pass in place	None	Pass-1.4.12	100%
Contrast ratio on text : 4.5:1	Pass: Current 9.77:1 orange / black Current ratio: 21:1 white / black Current ratio: 18.99:1 light grey / black	None	Pass-1.4.3	100%
Non-Text Contrast (1.4.11)	Pass: all buttons and icons have been checked site wide and meet the accessibility contrast ratios: icon colours used on white background: Current 9.77:1 orange / black Current ratio: 21:1 white / black	None	Pass-1.4.11	100%
Total section score:				100%

General	Findings	Recommendations		Score
Breadcrumb trails should be tagged as navigational	Pass - in place (has role and Aria labels in place)		Pass-1.3.1 / 4.1.2	100%
Iframe elements should include a "title" or an "aria-label" attribute explaining the purpose	Pass - N/A		Pass-1.1.1 / 4.1.2	100%
Carousels should be labelled.	Pass -		Pass-1.3.1 / 2.1.1	100%
Video content should have subtitles, no hidden controls.	None on the pages looked through - Pass		Pass-1.2.2	100%
Time-based Media (1.2.x)	Pass - on pages checked - previously had video with no captions but these have been removed		Pass-1.2.1–1.2.5	100%
Third party plug-ins	https://www.acisgroup.co.uk/work-for-us/ Available jobs section on the iframe - Fail	Tab focus element not working on the iframe plug in on the buttons.. Tabbing works just no visable focal point.	Fail-2.4.7 / 4.1.2	0%
Status Messages (4.1.3)	Pass - Forms convey form submitted messages - No ecommerce used on site		Pass-4.1.3	100%
Orientation (1.3.4)	Pass - checked accross multiple browsers and orientations, website is resposive and hass no error (manual check)		Pass-1.3.4	100%
Reflow (1.4.10)	Pass - website is fully resposive and all content is visable at 320 px wide view on website and desktop.. including when fonts size is increased by 300%		Pass-1.4.10	100%
Total section score:				88.9%

Accessibility Audit Tools used and manual pages tested..

- ANDI (Accessible Name & Description Inspector)
- Ahref - Automated check - site wide
- Popetech accessibility (updated to September 07, 2024.) - Automated tool -site wide
- Colour Contrast Analyser (CCA) - AY11
- Manual testing (keyboard and mouse) - selected pages
- Sim Daltonism for viewing content as red-green colorblind and yellow-blue colorblind
- Safari 18.4 (April 22, 2025) - Firefox 138.0.1 (May 2, 2025)
- NVDA - Firefox 114.0.2 - PC
- IOS voice - Iphone 15, Macbook, iMac
- Axe (axe-core axe-core 4.10.3) – Firefox 138.0.1

Pages manually reviewed
https://www.acisgroup.co.uk
https://www.acisgroup.co.uk/riverside-training/
https://www.acisgroup.co.uk/riverside-training/our-courses/
https://www.acisgroup.co.uk/find-a-home/homes-to-rent/
https://www.acisgroup.co.uk/your-home/
https://www.acisgroup.co.uk/work-for-us/
https://www.acisgroup.co.uk/about-us/what-we-do/
https://www.acisgroup.co.uk/your-home/repairs-and-maintenance/
https://www.acisgroup.co.uk/students/

This WCAG 2.1 AA audit report contains findings and recommendations based on the websites technical requirements needed to meet the WCAG 2.1 AA standards. It is important to note that third-party software was utilised during the testing process to assess the website’s accessibility compliance. Therefore, this report should be seen as a tool to fixing all technical failures found on the site but not as an absolute.

Manual accessibility testing was conducted on 7 strategically selected pages representing all unique templates and reusable content blocks across the 900-page website. These pages cover core layout, navigation, interactive components, forms, media, and third-party elements. As such, they provide comprehensive representative coverage for WCAG 2.1 AA auditing.

Please be aware that third-party software used for this audit is designed to evaluate the website against the WCAG 2.1 AA guidelines, considering various accessibility criteria. While the software provides valuable insights, it is important to acknowledge that no automated tool can detect all accessibility issues with 100% accuracy.

Furthermore, it is important to recognize that website accessibility is an ongoing process, and changes to the site’s content or functionality may impact its compliance over time. Please be aware that this audit report should not be considered as the sole determination of the website’s accessibility compliance.

We appreciate your understanding and cooperation as we strive to create a more inclusive digital environment.

REEDS.

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