

Our people are our most important asset, we support them to deliver our vision by focusing on our four strategic priorities:



## Our customers

increase customer satisfaction, and then sustain it at a level above 90%

## Our strategy 2019-2024

## Our efficiency

develop organisational efficiency through internal structures and systems



## Our partnerships

work with others to enhance our service offering and improve the lives of those living in acis homes



## Our growth

continue to grow our organisation, and create financial efficiency and strength through actively seeking collaborative working arrangements with like-minded organisations

