

Acis Students 2027/28 “Rent Free” Prize Draw Terms & Conditions

1. Promoter

1.1 The promoter of this prize draw is Acis Students, part of Acis Group Limited ("Acis Students").

2. Eligibility

2.1 The prize draw is open to students who book accommodation directly with Acis Students for the 2027/28 academic year for a tenancy of 44 weeks or more. Eligible bookings must be made either through the Acis Students Accommodation Manager (SAM) portal or by submitting a completed Acis Students booking form. Students allocated accommodation through a university nominations agreement, or any other third-party nomination process are not eligible to enter.

2.2 To qualify, entrants must have completed their booking and signed and returned their tenancy agreement on or before 1 July 2027.

2.3 Eligible students will receive one automatic entry into the prize draw.

2.4 Employees of Acis Group and anyone directly involved in the administration of the prize draw are not eligible to enter.

2.5 Acis Students reserves the right to verify the eligibility of all entrants.

2.6 To remain eligible, entrants must continue to hold a valid tenancy agreement with Acis Students on the date the prize draw is conducted.

3. Entry

3.1 Students who have completed an eligible direct booking through the Acis Students Accommodation Manager (SAM) portal or by submitting a completed booking form, and who have signed their tenancy agreement by 1 July 2027, will be automatically entered into the prize draw.

3.2 No separate application or entry form is required.

3.3 Students who have not signed their tenancy agreement by the closing date will not be eligible for entry.

4. Prizes

The following prizes are available:

First Prize

- Free rent for the full value of the winner's booked accommodation for the duration of their tenancy agreement.

Second Prize

- £1,500 rent credit applied to the winner's Acis Students rent account.

Third Prize

- 1 x Apple iPad.

Additional Prizes

- 2 x £100 Amazon vouchers.
- 4 x £50 Amazon vouchers.
- 4 x £50 Supermarket vouchers (Aldi or Lidl).

4.1 The first prize will cover the full rental cost of the winner's booked room as stated in their signed tenancy agreement.

4.2 The first prize will be applied as a credit to the winner's tenancy account and will cover the full value of the rent payable under their tenancy agreement. Any Advance Rent Payment (ARP) and any rent payments made by the winner prior to the prize being awarded will be refunded or credited to the winner's account.

4.3 All entrants and winners must comply with the standard booking process and payment deadlines applicable to their tenancy agreement. Entry into, or winning, the prize draw does not remove any obligation to make payments that fall due before the prize is awarded.

4.4 Rent-related prizes will be applied as a credit to the winner's rent account and cannot be exchanged for cash or any alternative prize.

4.5 Voucher and iPad prizes are non-transferable and no cash alternative will be offered.

4.6 The iPad model, specification and colour will be determined by Acis Students and may differ from any promotional images used.

4.7 Voucher prizes may be supplied electronically or physically. Where advertised as supermarket vouchers (Aldi or Lidl), Acis Students will determine which retailer's

vouchers are supplied. Acis Students reserves the right to substitute voucher prizes with an alternative of equal value.

4.8 Acis Students reserves the right to substitute any prize with an alternative of equal or greater value where circumstances outside its reasonable control make this necessary.

5. Winner Selection

5.1 Winners will be selected at random from all eligible entries received by the closing date using a process determined by Acis Students.

5.2 The draw will take place following the closing date and prior to the announcement date.

5.3 Winners will be announced during the week commencing 27 September 2027.

5.4 The prize draw will be conducted fairly, and winners will be selected at random from all eligible entries.

6. Winner Notification

6.1 Winners will be contacted via the email address provided during the booking process.

6.2 If a winner does not respond within 14 days of being notified, Acis Students reserves the right to withdraw the prize and select an alternative winner.

7. Tenancy Requirements

7.1 Winners must hold a valid tenancy agreement with Acis Students and take up residence in their booked accommodation.

7.2 If a winner cancels, withdraws from, terminates, or otherwise fails to commence their tenancy before moving into the accommodation, Acis Students reserves the right to withdraw the prize and select an alternative winner.

7.3 Acis Students reserves the right to withdraw any prize if the winner subsequently cancels their booking, does not take up occupation of their room, or otherwise ceases

to be a resident before the commencement of their tenancy. In such circumstances, an alternative winner may be selected.

7.4 Where a tenancy ends early for any reason after a rent-related prize has been awarded, any remaining prize value will be forfeited and will not be refunded, transferred or exchanged for cash.

7.5 Rent-related prizes have no cash value and may only be applied against rental charges due under the winner's tenancy agreement.

7.6 Where a rent-related prize has been applied to a winner's rent account and the winner subsequently cancels, withdraws from, terminates, or otherwise ends their tenancy before the contractual end date, Acis Students reserves the right to withdraw any remaining prize value. Any unused balance will not be refunded, transferred or paid in cash.

7.7 If a winner defers their studies, transfers their booking, or requests to move their tenancy to a future academic year, Acis Students reserves the right to withdraw the prize and select an alternative winner.

7.8 Acis Students reserves the right to withdraw a prize where a winner is found to be in serious breach of their tenancy agreement or becomes subject to eviction proceedings.

8. Publicity

8.1 Winners may be invited to participate in reasonable publicity relating to the promotion, including the use of their name, photograph, accommodation site and university in Acis Students marketing materials.

8.2 Participation in publicity activities is voluntary and subject to the winner's consent.

9. Data Protection

9.1 Personal data supplied in connection with this promotion will be processed in accordance with Acis Students' Privacy Notice and applicable data protection legislation.

10. General

10.1 Acis Students reserves the right to amend, suspend or withdraw the promotion where necessary due to circumstances outside its reasonable control.

10.2 The decision of Acis Students in relation to the prize draw is final and no correspondence will be entered into.

10.4 These Terms and Conditions are governed by the laws of England and Wales.

10.4 In the event of any dispute regarding the operation of the promotion or the eligibility of an entrant, the decision of Acis Students shall be final.

11. Complaints Procedure

11.1 If you wish to raise a complaint about the services provided, you may do so via the Customer Feedback Policy complaints procedure, which can be viewed here:

https://www.acisgroup.co.uk/workspace/pdfs/customer-feedback-policy_2.pdf

For any questions or clarifications, please contact:
SAM@acisstudents.co.uk