

Group Booking Offer Terms & Conditions

2027/28 Academic Year

1. Eligibility

- 1.1 The Group Booking Offer is available to both new and returning Acis Students residents.
- 1.2 To qualify, a group must consist of a minimum of three (3) and a maximum of six (6) students.
- 1.3 All members of the group must book accommodation within the same flat.
- 1.4 Students must clearly identify all members of their group at the time of booking.
- 1.5 Group members must confirm who they wish to live with at the time of booking.
- 1.6 Students whose tenancy is secured through a university nominations agreement, referral agreement, partnership agreement, clearing arrangement or any other third-party allocation process are not eligible for the Group Booking Offer.
- 1.7 Students must identify their intended group members either on the Acis Students booking form or within the requests section of their SAM application at the time of booking. Acis Students cannot guarantee eligibility for groups identified after bookings have been submitted.
- 1.8 To qualify for the Group Booking Offer, each student must hold a tenancy agreement with a minimum duration of forty-four (44) weeks.
- 1.9 The Group Booking Offer is only available to students who book directly with Acis Students.
- 1.10 A student may only participate in one qualifying Group Booking promotion per academic year.

2. Offer Availability

- 2.1 The offer applies to bookings for the 2027/28 academic year only.
- 2.2 The offer is limited to:
 - The first five (5) qualifying groups in Sheffield; and
 - The first five (5) qualifying groups in Nottingham.

2.3 For the purposes of this promotion, a completed booking shall have the meaning set out in the Acis Students Bookings and Cancellations Policy, found here:

<https://www.acisgroup.co.uk/students/about-acis-students/booking-and-cancellation-policy/>

2.4 Qualification will be determined by the date on which all members of the group have completed their bookings and signed their tenancy agreements.

2.5 In the event that multiple groups become eligible on the same day, priority will be determined by the date and time the final qualifying booking was completed as recorded by Acis Students.

2.6 Where a qualifying group subsequently becomes ineligible, its promotional place may be reallocated to the next eligible group meeting all qualifying criteria.

3. Discount Award

3.1 Each eligible member of a qualifying group will receive a £250 rent credit.

3.2 The rent credit will be applied during term 2.

3.3 Students paying rent monthly will have the £250 credit applied to their January rent account.

3.4 Students must be up to date with any rent payments due under their tenancy agreement at the time the credit is applied. Acis Students reserves the right to withhold the credit until the tenant's account has been brought up to date.

3.5 The discount has no cash value, is non-transferable and cannot be exchanged for a cash alternative.

3.6 No cash refund, partial payment or alternative benefit will be provided in place of the discount.

4. Group Membership Requirements

4.1 All members of the group must complete their bookings and sign their tenancy agreements before any member becomes eligible for the Group Booking Offer.

4.2 If the group falls below the minimum qualifying size of three (3) students, all members of the group will lose eligibility for the promotion.

4.3 Where a qualifying group remains at three (3) or more students, the remaining eligible members will retain their entitlement to the Group Booking Offer.

4.4 If a preferred flat becomes unavailable, the group may transfer together to another available flat and remain eligible for the promotion, subject to all other terms and conditions being met.

4.5 If a student transfers to a different flat or accommodation location, they will cease to form part of the qualifying group and eligibility for the promotion will be reassessed.

4.6 Qualification for the promotion does not guarantee availability of any specific accommodation, flat, room type or location.

5. Cancellations and Withdrawals

5.1 If a student cancels their booking, terminates their tenancy agreement, or otherwise ceases to be eligible before the rent credit is applied, the discount will be forfeited.

5.2 Students who have received the rent credit and subsequently terminate their tenancy agreement may be required to repay the value of the credit where permitted under the terms of their tenancy agreement.

5.3 Students will not be entitled to receive the discount as a cash payment or refund under any circumstances.

5.4 Acis Students reserves the right to remove eligibility where booking information has been provided incorrectly or where the terms of the promotion have not been met.

5.5 Where a rent credit has been applied in error, or a student is subsequently found not to have met the eligibility criteria for the promotion, Acis Students reserves the right to recover the value of the credit.

5.6 Students must take up residence under their tenancy agreement to remain eligible for the promotion.

6. Interaction with the Refer a Friend Scheme

6.1 The Group Booking Offer takes precedence over the Refer a Friend scheme.

6.2 Students participating in a qualifying Group Booking cannot claim a Refer a Friend reward in respect of any member of their Group Booking.

6.3 Students may still participate in the Refer a Friend scheme for students who are not members of their Group Booking, subject to the Refer a Friend Terms & Conditions.

6.4 A booking may only benefit from one promotional offer. Where a booking could qualify for both the Group Booking Offer and the Refer a Friend scheme, the Group Booking Offer will take precedence.

6.5 This promotion cannot be used in conjunction with any other Acis Students offer, promotion or incentive unless expressly stated otherwise by Acis Students.

7. General

7.1 By participating in this promotion, students agree to be bound by these Terms & Conditions.

7.2 Acis Students reserves the right to verify eligibility and request any information reasonably required to administer the promotion.

7.3 Acis Students reserves the right to amend, suspend, withdraw or terminate this promotion at any time where it is reasonable to do so.

7.4 Any decision made by Acis Students regarding eligibility for the promotion shall be final.

7.5 By participating in the promotion, students acknowledge that Acis Students may use the information provided for the administration of the promotion and accommodation allocation in accordance with Acis Students' Privacy Policy.

8. Complaints Procedure

8.1 If you wish to raise a complaint about the services provided, you may do so via the Customer Feedback Policy complaints procedure, which can be viewed here:

https://www.acisgroup.co.uk/workspace/pdfs/customer-feedback-policy_2.pdf

For any questions or clarifications, please contact:

SAM@acisstudents.co.uk