

Parking incentives

Terms and conditions

Definitions

In these Terms & Conditions, the following definitions apply:

“Booking” – refers to a person who has completed an application and has subsequently entered into a Tenancy Agreement with Acis Students

“Company”, “Our”, “Us”, “We”, “Acis Students” – Acis Group Ltd, its group companies, employees, agents and independent subcontractors.

“Eligible Tenant”, “You” - the person to whom the Services are supplied by the Company.

“In writing” – means email or letter.

“Parking Services” – the service available to Eligible Tenants and being permitted to use the parking facilities available on site, in one of three car parks (Sillitoe Court, Byron Place and Roddice Court)

“Parking Permit” – refers to the physical permit that Eligible Tenants will receive to prove that they are eligible for receiving Parking Services. The Permit includes registration details and the start and end dates of Eligibility.

“Tenancy Agreement” – the legally binding contract between Acis Students and a Tenant that sets out the terms for renting a property, including rent, duration, and responsibilities.

“Tenancy Period” – the length specified within the Tenancy Agreement.

“Tenant” – the person or persons who are not eligible for the Services or may refer to all people within the accommodation as a collective.

“Tenancy Takeover” – the process of finding someone to take over the tenancy and all associated obligations.

Free parking service:

1. Service description

- 1.1. Eligible Tenants who are in an active Tenancy Agreement within the below room types are entitled to free parking services.

Free Parking

2. Service description

2.1. An Eligible Tenant who is in an active Tenancy Agreement for the following room types is entitled to free parking facilities subject to clause 2.

- Gold shared where the Tenancy Period is for a minimum of 44 weeks for the 2026/27 academic year
- Gold Ensuities where the Tenancy Period is for a minimum 44 weeks for the 2026/27 academic year
- Gold large two-bedroom apartment where the Tenancy Period is for a minimum of 44 weeks for the 2026/27 academic year

This benefit is provided for the duration of the Eligible Tenant's Tenancy Period. T

3. Eligibility

3.1. Examples of exclusions from the service include (but are not limited to)

- Those that do not meet the eligibility criteria set out in section 1.1
- University funded bookings or those in bursary rooms
- Any bookings for a period less than 44 weeks
- Room/contract types not listed under section 1
- Specific vehicles, such as e-bicycles or e-scooters are not acceptable due to fire safety concerns
- Those with vehicles deemed not to be roadworthy, are not taxed, and/or do not have a valid MOT/insurance.
- Vehicles not parked within marked bays at designated sites.

3.2 The benefit is valid only during the term of the Eligible Tenant's Tenancy Period.

3.3 In the event of a Tenancy Takeover, this benefit will not transfer to the new Tenant.

3.4 If a change of room/contract takes place, then the Eligible Tenant may no longer be eligible for the service, and the benefit will no longer be available.

4. Usage

4.1. This benefit is non-transferable and can only be used by the Eligible Tenant.

4.2. An Eligible Tenant will receive a free Parking Permit upon receipt of completing a parking form. If completed before move-in day, then the Parking Permit will be received with the key pack upon collection of room keys.

4.3. Parking Permits are only valid from the date of issue, up until the end of your Tenancy Period, which is reflected on the physical Parking Permit that you will receive.

4.4. Parking Permits must be fully completed with all information visible at all times when parked in the carpark.

4.5. Eligible Tenants are not allocated to a parking space and will not have any control over which spaces are available for parking at any given time.

4.6. The issuing of a Parking Permit does not guarantee the Eligible Tenant a parking space as all spaces are available on a first come first served basis.

4.7. If an Eligible Tenant changes their vehicle, they are required to inform Acis Students in writing and arrange to complete a new parking form and subsequent Parking Permit within 5 working days.

5. Accessing services

5.1. An Eligible Tenant will be issued with access to the parking barriers on their fob.

5.2. If the Eligible Tenant loses their fob, they will be required to pay for a replacement before a new fob is issued.

6. Charges

6.1. Tenants may be fined for parking in an unauthorised parking space, or for using a permit which does not belong to them or is no longer valid.

7. Termination of benefit

7.1. The free Parking Permit benefit will terminate at the end of the Tenancy Period or if you or we terminate your tenancy before the end of the Tenancy Period,

8. Limitation of liability

8.1. Acis Students is not responsible for any loss or damage to vehicles or personal items during the use of the parking facilities.

9. Changes to the Terms & Conditions

9.1. Acis Students reserves the right to amend these terms and conditions at any time.

9.2. Any changes to the terms and conditions will be communicated to Tenants within 10 working days.

10. Complaints Procedure

10.1. If you wish to raise a complaint about the services provided, then you may do so via the Customer Feedback Policy complaints procedure which you can view [here](#).

11. Acceptance

11.1. The free parking service is included as a benefit as part of living in Acis Students accommodation, if you do not want to receive the free parking, you can opt-out by emailing sam@acisstudents.co.uk. Please note that there is no financial alternative offered for opting out.

For any questions or clarifications, please contact sam@acisstudents.co.uk or call the site directly on the numbers below.

Trigon, Sheffield: 0114 294 5680

Raleigh Park, Nottingham: 0115 855 9008

Half price parking service:

1. Service Description

1.1. Eligible Tenants who are in an active Tenancy Agreement within the below room types are entitled to half price parking services.

Half Price Parking

2. Service description

2.1. An Eligible Tenant who is in an active Tenancy Agreement for the following room types is entitled to half price parking facilities subject to clause 2.

- Silver single where the Tenancy Period is for a minimum of 44 weeks for the 2026/27 academic year
- Silver standard where the Tenancy Period is for a minimum 44 weeks for the 2026/27 academic year
- Silver Ensuite where the Tenancy Period is for a minimum 44 weeks for the 2026/27 academic year

2.2 This benefit is provided for the duration of the Eligible Tenant's Tenancy Period.

3. Eligibility

3.1. Examples of exclusions from the service include (but are not limited to)

- Those that do not meet the eligibility criteria set out in section 1.1
- University funded bookings or those in bursary rooms
- Any bookings for a period less than 44 weeks
- Room/contract types not listed under section 1
- Specific vehicles, such as e-bicycles or e-scooters are not acceptable due to fire safety concerns
- Those with vehicles deemed not to be roadworthy, are not taxed, and/or do not have a valid MOT/insurance.
- Vehicles not parked within marked bays at designated sites.

3.2 The benefit is valid only during the term of the Eligible Tenant's Tenancy Period.

3.3 In the event of a Tenancy Takeover, this benefit will not transfer to the new Tenant.

3.4 If a change of room/contract takes place, then the Eligible Tenant may no longer be eligible for the service, and the benefit will no longer be available.

3.5 If payment is not received, then the Parking Services may not be available, or You may no longer be an Eligible Tenant.

4. Usage

4.1. This benefit is non-transferable and can only be used by the Eligible Tenant.

4.2. An Eligible Tenant will receive a Parking Permit upon receipt of completing a parking form and making payment(s). If completed before move-in day, then the Parking Permit will be received with the key pack upon collection of room keys.

- 4.3. Parking Permits are only valid from the date of issue, up until the end of your Tenancy Period, which is reflected on the physical Parking Permit that you will receive.
- 4.4. Parking Permits must be fully completed with all information visible at all times when parked in the carpark.
- 4.5. Eligible Tenants are not allocated to a parking space and will not have any control over which spaces are available for parking at any given time.
- 4.6. The issuing of a Parking Permit does not guarantee the Eligible Tenant a parking space as all spaces are available on a first come first served basis.
- 4.7. If an Eligible Tenant changes their vehicle, they are required to inform Acis Students in writing and arrange to complete a new parking form and subsequent Parking Permit within 5 working days.

5. Accessing Services

- 5.1. An Eligible Tenant will be issued with access to the parking barriers on their fob.
- 5.2. If the Eligible Tenant loses their fob, they will be required to pay for a replacement before a new fob is issued.

6. Termination of benefit

- 6.1. The half price Parking Permit benefit will terminate at the end of the Tenancy Period or if you or we terminate your tenancy before the end of the Tenancy Period.

7. Limitation of liability

- 7.1. Acis Students is not responsible for any loss or damage to vehicles or personal items during the use of the parking facilities.

8. Changes to the Terms & Conditions

- 8.1. Acis Students reserves the right to amend these terms and conditions at any time.
- 8.2. Any changes to the terms and conditions will be communicated to Tenants within 10 working days.

9. Complaints Procedure

- 9.1. If you wish to raise a complaint about the services provided, then you may do so via the Customer Feedback Policy complaints procedure which you can view [here](#).

10. Acceptance

- 10.1. The half price parking service is included as a benefit as part of living in Acis Students accommodation, if you do not want to receive the half price parking, you can opt-out by emailing sam@acisstudents.co.uk. Please note that there is no financial alternative offered for opting out.

For any questions or clarifications, please contact sam@acisstudents.co.uk or call the site directly on the numbers below.

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