

Need to be an NTU student, NCT Notts city transport

## **Free NTU travel pass**

Terms & Conditions

### **Definitions**

In these Terms & Conditions, the following definitions apply:

**“Booking”** – refers to a person who has completed an application and has subsequently entered into a Tenancy Agreement with Acis Students

**“Company”, “Our”, “Us”, “We”, “Acis Students”** – Acis Group Ltd, its group companies, employees, agents and independent subcontractors.

**“Eligible Tenant”, “You”** - the person to whom the Services are supplied by the Company.

**“In writing”** – means email or letter.

**“Services”** - means the free travel pass offered by Nottingham City Transport (NCT).

**“Tenancy Agreement”** – the legally binding contract between Acis Students and a Tenant that sets out the terms for renting a property, including rent, duration, and responsibilities.

**“Tenancy Period”** – the length specified within the Tenancy Agreement.

**“Tenant”** – the person or persons who are not eligible for the Services or may refer to all people within the accommodation as a collective.

**“Tenancy Takeover”** – the process of finding someone to take over the tenancy and all associated obligations.

### **1. Service description**

1.1 An Eligible Tenant who is in an active Tenancy Agreement for the below room types and is a student at Nottingham Trent University (NTU) is entitled to a free travel pass through Nottingham City Transport (NCT) subject to clause 2.

- Anyone who is an NTU student and is in a Tenancy Agreement with a Tenancy Period of at least 44 weeks.

1.2 This benefit is provided for the duration of the Eligible Tenant’s Tenancy Period.

### **2. Eligibility**

2.1 Examples of Bookings excluded from the service include (but are not limited to)

- Those that do not meet the eligibility criteria set out in section 1.1
- University funded bookings or those in bursary rooms
- Any bookings for a period less than 44 weeks
- Room/contract types not listed under section 1.1

2.2 The benefit is valid only during the term of the Eligible Tenant's Tenancy Period.

2.3 If a change of room/contract takes place, then the Eligible Tenant may no longer be eligible for the service, and the benefit will no longer be available.

### **3. Usage**

3.1 This benefit is non-transferable and can only be used by the Eligible Tenant.

3.2 The Eligible Tenant is responsible for managing their pass via the NCTX Buses app or their Easyrider smartcard.

3.3 The Eligible Tenant will need to pay for a replacement card should this be lost, damaged or stolen.

3.4 The Eligible Tenant uses the Services at their leisure, and the pass offers unlimited travel.

3.5 Eligible Tenants must provide a valid student ID card in order to receive a pass.

3.6 The ticket on the app must be activated, requiring an internet connection. The QR code must be shown to the driver.

3.7 The Eligible Tenant will be permitted to travel on every NCT bus in Nottingham, plus the bus to Brackenhurst. You can find out more about locations [here](#).

### **4. Accessing services**

4.1 Upon move-in, you will be issued with a code and instructions on how to redeem your pass directly with NCT.

### **5. Termination of benefit**

5.1 The free travel pass benefit will terminate upon expiry of the card within the Tenancy Period.

### **6. Limitation of liability**

6.1 Eligible Tenants use the Services at their own risk.

6.2 By using the Services, you are accepting the terms and conditions of NCT, which you can access [here](#).

### **7. Changes to the Terms & Conditions**

7.1 Acis Students reserves the right to amend these terms and conditions at any time.

7.2 Any changes to the terms and conditions will be communicated to Eligible Tenants within 10 working days.

### **8. Data Sharing**

8.1 Acis Students will collect and process necessary personal data from Tenants to provide the free travel pass and will share personal data with third-party service providers to operate the free travel pass, provided that such providers comply with data protection regulations.

8.2 Types of data collected may include name, contact information and accommodation details.

8.3 Personal data will be used for the following purposes:

- Administering and managing the free travel pass.
- Communicating with tenants regarding the service.

8.4 Personal data will be stored securely and only accessible to authorised personnel.

8.5 We will comply with The Data Protection Act 2018 - The UK's implementation of the General Data Protection Regulation (GDPR) You have the right of access to your personal data we hold. Please see the [Acis Privacy Notice](#) for information on how to exercise your personal data rights here.

## **9. Complaints Procedure**

9.1 If you wish to raise a complaint about the services provided, then you may do so via the Customer Feedback Policy complaints procedure which you can view [here](#).

## **10. Acceptance**

10.1 The free travel pass is included as a benefit as part of living in Acis Students accommodation, if you do not want to receive these Services, you can opt-out by emailing [sam@acisstudents.co.uk](mailto:sam@acisstudents.co.uk). Please note that there is no financial alternative for choosing to not receive the free travel pass.

For any questions or clarifications, please contact [sam@acisstudents.co.uk](mailto:sam@acisstudents.co.uk) or call the site directly on the numbers below.

Trigon, Sheffield: 0114 294 5680

Raleigh Park, Nottingham: 0115 855 9008